

Dear Valued Patient,

Crouse Medical Practice - Cardiology is committed to providing you with the highest quality cardiac care and patient experience. We are reaching out to you today to inform you that a new partner, PaceMate™, has been chosen to monitor your cardiac device and heart data. PaceMate™ is the leading digital technology company in cardiac care data management, using technology to simplify and modernize heart monitoring.

We will be working together with PaceMate™ to make sure your implanted cardiac device is always monitored, keeping you safe and reducing your risk of hospitalizations.

Your cardiac device with the bedside monitor will regularly transmit your device and heart information to PaceMate™ so they can report any irregularities to us. For the most part, there is not much you need to do on your end to make sure this happens. The transmission schedule is managed and reviewed by us and coordinated with PaceMate™.

If you have an automatic monitor, just make sure your home monitor is plugged in at your bedside and the device will do the rest.

If you do not have an automatic monitor, PaceMate™ will call you to remind you when to send remote transmissions using your existing equipment.

Your safety is our number one concern, which is why we have chosen PaceMate™ to monitor your device and heart data. PaceMate™ technology has saved lives with its innovative and technological approach to cardiac data management and we know your heart health is in good hands.

To learn more about this new technology and to find helpful resources about home monitoring, you may visit the PaceMate™ website at www.pacemate.com/patient-portal. If you have any questions regarding PaceMate™, please call us at 315-470-7409.

Sincerely,

Crouse Medical Practice - Cardiology